

# Kevin Arindaeng

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## 🎓 Education

### York University

Bachelor of Engineering (B.Eng.), Software Engineering

Jun 2019  
Toronto, ON

## </> Experience

### Technical Support Engineer

IBM Jan 2020 – Aug 2020  
Markham, ON

- > Provided level 2 technical support for multiple IBM products related to regulatory technology and fraud prevention.
- > Communicated directly with customers using Salesforce Service Cloud to troubleshoot, reproduce, and resolve their issues.
- > Worked with several development, management, and service teams to satisfy clients in a timely manner.

### Application Developer Intern

CIBC May 2018 – Aug 2018  
Toronto, ON

- > Maintained an internal Java web application deployed on IBM WebSphere used for credit card adjudication.
- > Created a Python web scraper using BeautifulSoup and Selenium to help automate manual work.
- > Developed an internal Java desktop application that automates the creation of SQL scripts.

### Software Developer Intern

IBM May 2016 – Aug 2017  
Markham, ON

- > Developed and tested Eclipse plugins for IBM's WebSphere and Bluemix products using Java.
- > Maintained and developed test automation infrastructure used to continuously run JUnit tests.
- > Provided software fixes for defects and customer issues.
- > Created and improved acceptance, regression, and verification tests using JUnit.

## 🔬 Projects

### U-TRACKR

Sep 2017 – Apr 2018

- > Created an indoor drone tracking system using Python and OpenCV for a capstone project.
- > Provides the position of indoor drones using image-processing in low latency time.
- > Produced and presented a proof of concept design using Raspberry Pi devices and camera modules.

## ⚙️ Skills

### Languages

- > Proficient with Java, Python
- > Experience with Bash, C, C++, CSS, HTML, JavaScript,  $\text{L}^{\text{A}}\text{T}_{\text{E}}\text{X}$ , MATLAB, SQL

### Technology

- > Proficient with Git, JUnit, Spring Boot
- > Experience with Apache Tomcat, Bootstrap, Eclipse, Flask, IBM RegTech, IBM WebSphere Application Server, MongoDB, OpenCV, Oracle Database, Salesforce Service Cloud